



Water and Sewer Service Line Policy

Effective beginning May 17, 2004
(Amended March 16, 2009)

Water Service Line Policy

General Statement

The City of Arlington does not install or participate in water service line installations other than inspecting the quality of the components and the workmanship of the installation. The City of Arlington reserves the right to change and/or update this policy in its entirety or any part of the policy at any time without notice. With consideration of the above, the following is a determination of the City of Arlington's policy on water service lines:

- 1) The City of Arlington is responsible for the water main lines that are in place in the streets, rights-of-way and easements.
- 2) The landowner is responsible for installation and maintenance of the water service line from the City's water main, up to and including any plumbing on/in the service user's property. This includes the service tap/corporation valve, water service line, curb stop or service valve outside the property, the water line extending into the house and likewise any valves or plumbing thereafter.
- 3) Any service tap completed into the City's water main will be witnessed and approved by the City for quality of workmanship.
- 4) Any water fittings, valves or water line will be of an approved type that is normally used within the City or as approved by the City and/or is specified by the City's engineer.
- 5) The City will attempt to locate the water main to the best of its ability, but cannot guarantee the location until the water main is actually located through excavation.
- 6) The property owner is permitted to use his or her own contractor to do the water line repair as long as it is done in a timely manner with the City overseeing the project. If property owner or property owner's contractor is unable to complete repair in a timely manner, the City will take responsibility for the repair and assess the cost back to the property owner.
- 7) The property owner or the property owner's contractor will use proper and reasonable construction and excavating techniques when installing the water service line and its components. This includes proper traffic control and excavation area protection.
- 8) Any excavation that requires removal of bituminous or other hardened surfaces will be done in a manner to make straight cuts of the hardened pavement. No tearing of the hardened pavement will be allowed.
- 9) No large excavation debris or chunks will be allowed to be placed back into the excavation hole when back filling. The property owner or the property owner's contractor will remove any debris not used from the construction site.

- 10) Placement and compaction of the sub-grade/backfill material and sub-base gravel will be the responsibility of the property owner or the property owner's contractor. Compaction will be completed in layers not greater than 24 inches in depth.
- 11) Any curb or concrete that is disturbed, damaged or removed by the property owner or the property owner's contractor, will become the responsibility of the property owner to repair at their expense

Repairs (Uncontrolled Circumstance)

The City will provide the Class V gravel for the final sub-base preparation. The City will be responsible for final surface renovation including bituminous if applicable. The Class V and final surface restoration and finish for repairs to water service lines will be at the *City's cost*. In addition, the City will contribute \$500 for repairs to water service lines that are repaired in their entirety from the water main to the curb stop or service valve outside the property.

New or Upgraded (Requested)

The City will provide the Class V gravel for the final sub-base preparation. The City will be responsible for final surface renovation including bituminous if applicable. The Class V and final surface restoration and finish for new or upgraded water service lines will be at the *property owner's expense*.

Turn-on or Turn-offs

The City, at the request of the property owner or the property owner's representative, will assist in turn-on or turn-offs at the property owner's curb stop or service valve outside the property. The City, by doing this, is only assisting the property owner because of the possibility of the need for a special valve wrench to turn the valve. The City assumes no liability or responsibility of any damage that may result by the assistance provided to turn off or turn on the valve.

Sewer Service Line Policy

The City of Arlington does not install or participate in sewer service line installations other than inspecting the quality of the components and the workmanship of the installation. The City of Arlington reserves the right to change and/or update this policy in its entirety or any part of the policy at any time without notice. With consideration of the above, the following is a determination of the City of Arlington's policy on sewer service lines:

- 1) The City of Arlington is responsible for the sewer main lines that are in place in the streets, rights-of-way and easements.
- 2) The landowner is responsible for installation and maintenance of the sewer service line from the City's sewer main, up to and including any plumbing on/in the service user's property. This includes the sewer service tap, sewer service line, and the sewer line extending into the house and likewise any plumbing thereafter.
- 3) Any sewer service tap completed into the City's sewer main will be witnessed and approved by the City for quality of workmanship.
- 4) Any sewer fittings and/or sewer line will be of an approved type that is normally used within the City or as approved by the City and/or is specified by the City's engineer.
- 5) The City will attempt to locate the sewer main to the best of its ability, but cannot guarantee the location until the sewer main is actually located through excavation. The property owner is permitted to use his or her own contractor to do the sewer line repair as long as it is done in a timely manner with the City overseeing the project. If property owner or property owner's contractor is unable to complete repair in a timely manner, the City will take responsibility for the repair and assess the cost back to the property owner.
- 6) The property owner or the property owner's contractor will use proper and reasonable construction and excavating techniques when installing the sewer service line and its components. This includes proper traffic control and excavation area protection.
- 7) Any excavation that requires removal of bituminous or other hardened surfaces will be done in a manner to make straight cuts of the hardened pavement. No tearing of the hardened pavement will be allowed.
- 8) No large excavation debris or chunks will be allowed to be placed back into the excavation hole when back filling. The property owner or the property owner's contractor will remove any debris not used from the construction site.
- 9) Placement and compaction of the sub-grade/backfill material and sub-base gravel will be the responsibility of the property owner or the property owner's contractor. Compaction will be completed in layers not greater than 24 inches in depth.

- 10) Any curb or concrete that is disturbed, damaged or removed by the property owner or the property owner's contractor, will become the responsibility of the property owner to repair at their expense

Repairs (Uncontrolled Circumstance)

The City will provide the Class V gravel for the final sub-base preparation. The City will be responsible for final surface renovation including bituminous if applicable. The Class V and final surface restoration and finish for repairs to sewer service lines will be at the City's cost.

New or Upgraded (Requested)

The City will provide the Class V gravel for the final sub-base preparation. The City will be responsible for final surface renovation including bituminous if applicable. The Class V and final surface restoration and finish for new or upgraded sewer service lines will be at the property owner's expense.